

Young Voices 2018 – The 02 Arena

Security Information for Parents

What the arenas are doing to improve security and safety of the children:

- All arenas have moved their security perimeter further outside the venue as far as their car parks where applicable so that they can monitor visitors and suspicious behaviour before people get to the venue.
- All arenas now employ more security staff, both uniformed and non-uniform in post
- Metal detectors
- Bag searches and bag size restrictions
- Enhanced Critical incident procedures
- There are many other additional security measures in place which may be different at each arena based on up to date advice from their local police teams.

What Young Voices is doing to improve security and safety of the children:

- This year we are not listing the concerts on the Arena websites so unless someone is a parent at a school they are unlikely to find out about the events.
- If people book their tickets through the arena they will be asked what school they are from so we can deter any ticket bookers not directly linked to a school
- The concert is finishing 10 mins early so that we can move schools out of the building slightly slower to ease congestion.

Useful information for your visit

Parents Arrival

- Parents are advised to arrive early (between 6pm and 6.30pm ideally) to that they leave adequate time to go through security
- Parent and all members of the audience must be prepared for bag checks, searches and airport style security on the entrances of the arenas.
- *Our best advice is to leave bags at home if possible as this speeds up the queue and will get everyone into the arenas much quicker.* If parents have to bring bags only small bags will be allowed so please leave backpacks and larger bags at home.

School Egress

- Schools are given detailed egress plans for how to leave the arena after the concert - please follow these and also follow any instructions given from the stage at the end of the concert.
- We recommend that schools meet parents back at their school to reunite them with their children rather than at the arena. This is the safest way to get children back to their parents following the concert.

In the case of emergencies

- Parents and teachers are advised to simply follow the instructions of the arena staff should there be any kind of emergency as they are trained to deal with a range of situations and will be able to advise you on the best course of action at the time.